



162 Middle Street • Pawtucket, RI • 02860  
Phone: 1-800-852-5655 • Fax: 1-888-722-7307  
Email: groupsales@GoCollette.com

Saturday, August 29, 2015

## Group Reservation Confirmation Letter

Thank you for choosing Collette. We sincerely appreciate your business.  
Tour: Southern Italy & Sicily featuring Taormina, Alberobello and the Amalfi Coast  
Departing: Thursday, March 2, 2017

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Your group is holding a full bus which requires a minimum of 38 passengers. We will continue to hold a full bus until 09/02/16, at which time we will open the departure to other clients or offer your group an alternate departure date if a minimum of 38 passenger names and deposits are not received.

Capital Region Chamber  
5 Computer Dr S  
Albany, NY 12205-1608  
Phone: (518) 431-1400

Group Reservation Number 714860  
District Sales Manager A2 – Jennifer Baumann  
Currency Code USD

**Deposit Amount \$250 Per Person due with names upon reservation.**

*Capital Region Chamber presents ...*

Southern Italy & Sicily  
March 2-13, 2017

## Book Now & Save \$250 Per Person:

Double ~~\$3,929~~; Double \$3,679\*  
Single ~~\$4,279~~; Single \$4,029;  
Triple ~~\$3,899~~ Triple \$3,649

**For bookings made after Sep 02, 2016 call for rates.**

**Included in Price:** Round Trip Air from J.F Kennedy International, Air Taxes and Fees/Surcharges, Hotel Transfers, Round Trip Hometown Transportation to/from J.F Kennedy International

**Not included in price:** Cancellation Waiver and Insurance of \$280 per person

\* All Rates are Per Person and are subject to change, based on air inclusive package

**Plaza Travel Center** the travel agency mutually agreed to by all parties will be responsible for:

1. Handle all inbound calls and follow up from passengers of **Capital Region Chamber**
2. Process all invoicing and payments from **Capital Region Chamber** passengers and submit to Collette
3. Distribute all final tour documentation to **Capital Region Chamber** passengers

**Collette** will provide **Business Services Corp of the Capital Region Chamber**

1. **1/30 land & air comp-double occupancy max 1**
2. The following will be earned by the **Business Services Corp:**

Per Full Paying Passengers \$205 per person

\_\_\_\_\_, on this \_\_\_\_\_ day of \_\_\_\_\_, 2015, does hereby accept the proposed Group Affinity Agreement and have read and agreed to the terms listed above.

Sign: \_\_\_\_\_ Date: \_\_\_\_\_

**IMPORTANT CONDITIONS:** Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. **(See registration form for consent.)**

Initial \_\_\_\_\_

## GROUP AIR CONFIRMATION

We have confirmed for your group.

Names are due by Sep 02, 2016 and additional request after this date will be *subject to availability* at time of booking.

Please review and sign acceptance of schedule and terms. \_\_\_\_\_ Date: \_\_\_\_\_

### TERMS

#### Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). Name changes are subject to penalties within this time period. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, not including pre or post stays.

#### Air Charges \*

- **\*Airfare:** For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

**Checked Baggage Charges:** Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

#### Deposits and Names

- A per person deposit is due with passenger names
- Should your clients decide to purchase our trip cancellation waiver they must do so at time of booking
- Payment of a per person waiver fee guarantees a full refund of all payments (including deposit) except for the waiver fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names submitted to Collette must appear exactly as shown on passengers' passports.**
- Any name changes are subject to penalty.

#### Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non-commissionable.)
- Please note that the Abu Simbel & Xian optional tours are non-commissionable.
- Options purchased on tour are non-commissionable.
- Extension commission will match land commission
- 10% commission is paid on pre or post hotels.

#### Revision Fees

- A handling fee of \$25 per change will be assessed for any change or revision made to a reservation.
- A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees apply.
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.
- A voluntary change of departure within 90 days of original departure date will be treated as a cancellation and cancellation charges will apply.

#### Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

#### Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

**If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:**

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased non-refundable airline tickets, the Travel Protection Plan does not provide a refund for the airline tickets, taxes or fees, in the event of cancellation. This air ticket is covered by Collette's travel protection plan under Part B, if you cancel your trip for covered reasons (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement benefit of \$1,000 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

#### ARBITRATION:

I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in the State of Rhode Island. Such proceedings will be governed by and in accordance with substantive Rhode Island law.

The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

If any information is not correct, please notify us within 24 hours.

Please send payment to:

Collette  
Attn: Accounts Receivable  
162 Middle Street  
Pawtucket RI, 02860  
Fax: 1-401-727-9014

Initial \_\_\_\_\_

*Capital Region Chamber presents...*

# Southern Italy & Sicily

featuring Taormina, Alberobello and the Amalfi Coast

March 2 – 13, 2017

**YOU'RE INVITED TO A SPECIAL TRAVEL PRESENTATION**

See Back Cover



Book Now  
& Save  
**\$250**  
Per Person

**Upgrade to Elite Airfare!** see inside for details

For more information contact

Jean Gagnon

Plaza Travel Center

(518) 785-3338

[jean@plazatravel.net](mailto:jean@plazatravel.net)



12 Days • 17 Meals: 10 Breakfasts, 7 Dinners

## Book Now & Save \$250 Per Person:

Double ~~\$3,929~~; Double \$3,679\*

Single \$4,279; Single \$4,029;

Triple \$3,899 Triple \$3,649

**For bookings made after Aug 26, 2016 call for rates.**

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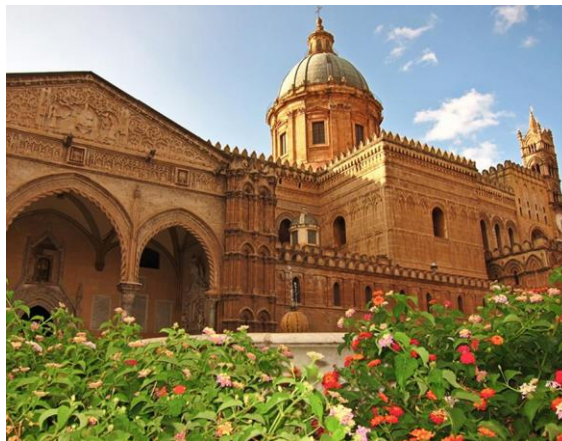
\* All Rates are Per Person and are subject to change, based on air inclusive package

**Upgrade your in-flight experience with Elite Airfare**

Additional rate of: Business Class \$5,190

† Refer to the reservation form to choose your upgrade option

**IMPORTANT CONDITIONS:** Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. (See registration form for consent.)



**Highlights...** Palermo, Monreale, Agrigento, Valley of the Temples, Giardini Naxos, Taormina, Catania, Mt. Etna Volcano, Matera, Alberobello, Sorrento, Amalfi Coast, Pompeii

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**Day 1: Thursday, March 2, 2017**

**Overnight Flight** Join us in exploring the hidden treasures of southern Italy and Sicily. Enjoy breathtaking scenery, historic cities, centuries-old hilltop villages and wonderful cuisine.

**Day 2: Friday, March 3, 2017**

**Palermo, Sicily - Tour Begins** Your tour opens in Palermo, the capital of Sicily. This evening, join your fellow travelers for a welcome dinner featuring traditional Sicilian cuisine. (D)

**Day 3: Saturday, March 4, 2017**

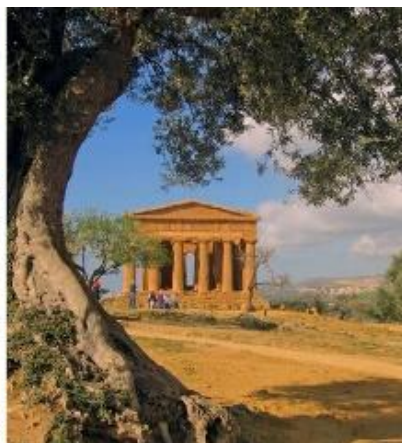
**Palermo - Monreale - Palermo** A cultural tour of Palermo features the lovely squares of Quattro Canti, Piazza Pretoria and Piazza Bellini. Note the exotic mixture of Moorish, Norman and Spanish Baroque styles that make this city special. View the Palace of the Normans, La Martorana church, and the cathedral which houses the Imperial Crown of Constance of Aragon. **In the nearby town of Monreale, visit the 12th-century cathedral with its dazzling**

**interior of multicolored marbles, paintings, mosaics and cloisters.** The remainder of your day is at leisure to relax or perhaps visit the city's museums and shops. (B)

**Day 4: Sunday, March 5, 2017**

**Palermo - Agrigento - Giardini Naxos** Ease your way into the local culture as your Tour Manager offers up a few key phrases of the native language before traveling through the beautiful countryside with rolling hills and working farms towards the town of Agrigento. **Upon arrival, visit the stunning Valley of the Temples, one of the most important archaeological sites in the world and a UNESCO World Heritage site.** From ancient times to the present day, the Valley of the Temples' ruins, landscape and colors have inspired poets, writers and painters. Here you get an up-close view of the temples of Juno, Concordia, Hercules and Jupiter. Continue on to Giardini Naxos, the "garden of Sicily," for your three-night stay. (B, D)





**Day 5: Monday, March 6, 2017**  
**Giardini Naxos - Taormina - Giardini**

**Naxos** This morning, travel to beautiful Taormina, known for its charming atmosphere, significant monuments and flowering gardens. Join a local guide for a tour introducing you to the city. You will see Corso Umberto and the bountiful public gardens and visit the Greek Amphitheater. Enjoy some free time to explore this delightful town. *(B, D)*

**Day 6: Tuesday, March 7, 2017**  
**Giardini Naxos - Catania - Mt. Etna -**

**Giardini Naxos** Journey to vibrant Catania where a local guide will share its history. Visit the cathedral and view the main sites of this historic and Baroque city (UNESCO). Witness the daily spectacle of bartering for fresh fish and produce when you visit the local market. Or visit the Museo dello Sbarco (Allied Landing Museum). This fascinating museum is dedicated to the Allied landing on the southern coast of Sicily in 1943. **Later, discover the impressive Mt. Etna Volcano National Park with a local expert and take in the spectacular**

**landscapes sculpted by nature.**  
 Return to Giardini Naxos. *(B)*

**Day 7: Wednesday, March 8, 2017**

**Giardini Naxos - Matera** Travel to Messina where you will take a short ferry ride to Villa San Giovanni on Italy's mainland. Travel through the beautiful and unspoiled region of Calabria and into the Basilicata region. This afternoon you'll visit one of the area's local wineries for a wine tasting and informative walk through the cellars and vineyards. Linger over a delicious regional dinner in the winery's own "agriturismo" restaurant. *(B, D)*

**Day 8: Thursday, March 9, 2017**

**Matera - Alberobello - Matera** Today, explore the "Sassi di Matera," an ancient town known for its cave dwellings, both modern and ancient. A local guide will help you learn the history of this site and why it has recently caught the eye of many film producers. Afterwards, stop at a local shop for a chance to sample some regional produce. Enjoy some free time in Matera to browse the shops or taste the local cuisine before heading to the mystical town of Alberobello.



**See some of the most unusually built homes (UNESCO), known as “trulli,” that have cone-shaped roofs.** Surprisingly, no mortar is used to hold the stones together. Return to your hotel for dinner. *(B, D)*

**Day 9: Friday, March 10, 2017 Matera - Salerno - Sorrento Peninsula** Today, travel towards Campania and the Bay of Naples, one of the most breathtaking areas of Italy. Make a stop in Salerno to explore the historical city center at leisure. Take a moment to gaze at its impressive cathedral, considered to be the most beautiful medieval church in Italy. Arrive at the Sorrento Peninsula in the late afternoon. Sit back and take in the views of this magical place. *(B, D)*

**Day 10: Saturday, March 11, 2017 Sorrento - Amalfi Coast Drive - Minori - Sorrento Peninsula** Take time to explore the lovely seaside resort town of Sorrento on your own. Then, begin your adventure exploring the breathtaking Amalfi Coast. Make a special stop in the charming town of Amalfi where you will have time to

explore. Then it's off to Minori where you will have the opportunity to sample some of the local specialties at a family-owned limoncello factory. You'll also enjoy a typical Italian afternoon break at a local café and pastry shop. Your evening is at leisure. *(B)*

**Day 11: Sunday, March 12, 2017 Sorrento Peninsula - Pompeii - Rome** Drive along the Bay of Naples and experience the excavated ruins of Pompeii at the foothills of Mount Vesuvius. Soak in the history of the preserved original buildings of a typical Roman town 2,000 years ago. A local guide will provide an in-depth view of this remarkable archaeological site. Later, travel to Rome where you will spend your last evening. Celebrate the end of your journey with a farewell dinner at a popular local restaurant. *(B, D)*

**Day 12: Monday, March 13, 2017 Rome - Tour Ends** Your tour ends today. *(B)*

**For important reservation information visit <https://gateway.gocollette.com/link/714860>. You can also find this information on your tour documents.**

### Itinerary at a glance

Day 1	Overnight Flight
Days 2, 3	Hotel Federico II Central Palace, Palermo
Days 4 – 6	Hellenia Yachting Hotel, Giardini Naxos
Days 7, 8	Hilton Garden Inn Matera, Matera
Days 9, 10	Towers Hotel, Sorrento
Day 11	Donna Laura Palace Hotel, Rome

*On some dates alternate hotels may be used.*

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## Experience It! The Valley of the Temples

Travel to the Valley of the Temples, in Agrigento, Sicily, where you'll see some of the best preserved ruins of ancient Greece. Among the countryside full of blooming almond trees are wonderful ruins of the temples that, in the course of time, kept intact their architectural magnificence. Seven major temples are found in this valley. The temples have a Doric style, with six majestic columns on the front side, except for the Temple of Olympian Zeus. The most impressive is the Temple of Concordia, built in 440 B.C. It is nearly perfectly preserved and has continued to be used over time. At night the illuminated temple is a sight to behold. Come see why the Greeks chose this site on a cliff a few miles from the ocean. Experience the beautiful ocean view and the soft, cool breezes.

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### Please Note:

To complete your tour, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at prescheduled times.

Included breakfasts are buffet breakfasts.

Single accommodations are limited and are available on a first come, first served basis.

Please note that most shops and businesses in Italy are closed on Sundays and on national/religious holidays.

This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking

tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

Please be advised many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

**A deposit of \$250 per person due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of August 26, 2016 are based upon availability. Final payment due by December 28, 2016. Please note: deposits are fully refundable up until**



Please fill out and return

**TOUR:** Southern Italy & Sicily featuring Taormina, Alberobello and the Amalfi Coast  
**GROUP NAME:** Plaza Travel Center  
**BOOKING NUMBER:** 714860

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.  
Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

**PASSENGERS NAME:** (Please submit a separate form for each passenger)  
Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport)

Suffix: \_\_\_\_\_  
Nickname: \_\_\_\_\_  
(Jr., Sr.)

✓	Option	Price Per Person (USD)
	Visit Cefalù and a Local Farm - 03/04/2017	85.00
	A Walk in Old-World Sicily- 03/06/2017	35.00

Send to:

Plaza Travel Center  
Attn: Jean Gagnon  
3 School St  
Latham, NY 12110-2920  
Fax: 518-785-3391



RES#: 714860  
TRAVEL DATE: 3/02/2017 TERRITORY: A2

**Southern Italy & Sicily featuring Taormina,  
Alberobello and the Amalfi Coast**

**For Reservations Contact:** Jean Gagnon (518) 785-3338 email: jean@plazatravel.net

Plaza Travel Center, 3 School St, Latham, NY 12110-2920

**A deposit of \$250 per person due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of August 26, 2016 are based upon availability. Final payment due by December 28, 2016. Please note: deposits are fully refundable up until August 26, 2016, after that date certain charges apply.**

**YOUR INFORMATION:**

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

**IMPORTANT:** In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

Nickname: \_\_\_\_\_ Gender: ( ) Male ( ) Female Date of Birth: month \_\_\_\_\_ day \_\_\_\_\_ year \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ Email Address: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiration Date: (month/day/year) \_\_\_\_\_ Date of Issuance: (month/day/year) \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_ Citizenship: \_\_\_\_\_

**Should you become ill or injured, who should we contact (not traveling with you):** \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

**ROOMING WITH:** ☐ Check if address is the same as Passenger #1

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

**AIR GATEWAY:** Departure airport for this tour: \_\_\_\_\_

Air Seat Request: ( ) Aisle ( ) Window ( ) Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please reserve an upgrade to Elite Airfare for an additional rate of: ☐ Business Class \$5,190

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade we cannot guarantee the same flight schedule as the group.

Are you willing to separate from the group air schedule to accommodate your upgrade request? ( ) Yes ( ) No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

**TRAVEL PROTECTION:** ( ) Yes, I wish to purchase travel protection \$280 ( ) No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

**ON TOUR ACTIVITIES: Please choose one of the following on tour activities**

Please Choose One:

( ) Diana Mazza- Catania Tour

( ) Diana Mazza- Museo dello Sbarco

Waiver/Insurance Amount: \$ \_\_\_\_\_ Deposit Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Cardholder Name (if paying by Credit Card): \_\_\_\_\_

Cardholder Billing Address: ☐ Check if address is the same as above \_\_\_\_\_

Cardholder Phone: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Credit Card Number: \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ Expiration Date: \_ \_ M M Y Y

**SIGNATURE REQUIRED** for acceptance of the below conditions and agreement to credit card use:

Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

**Important Conditions:** Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.



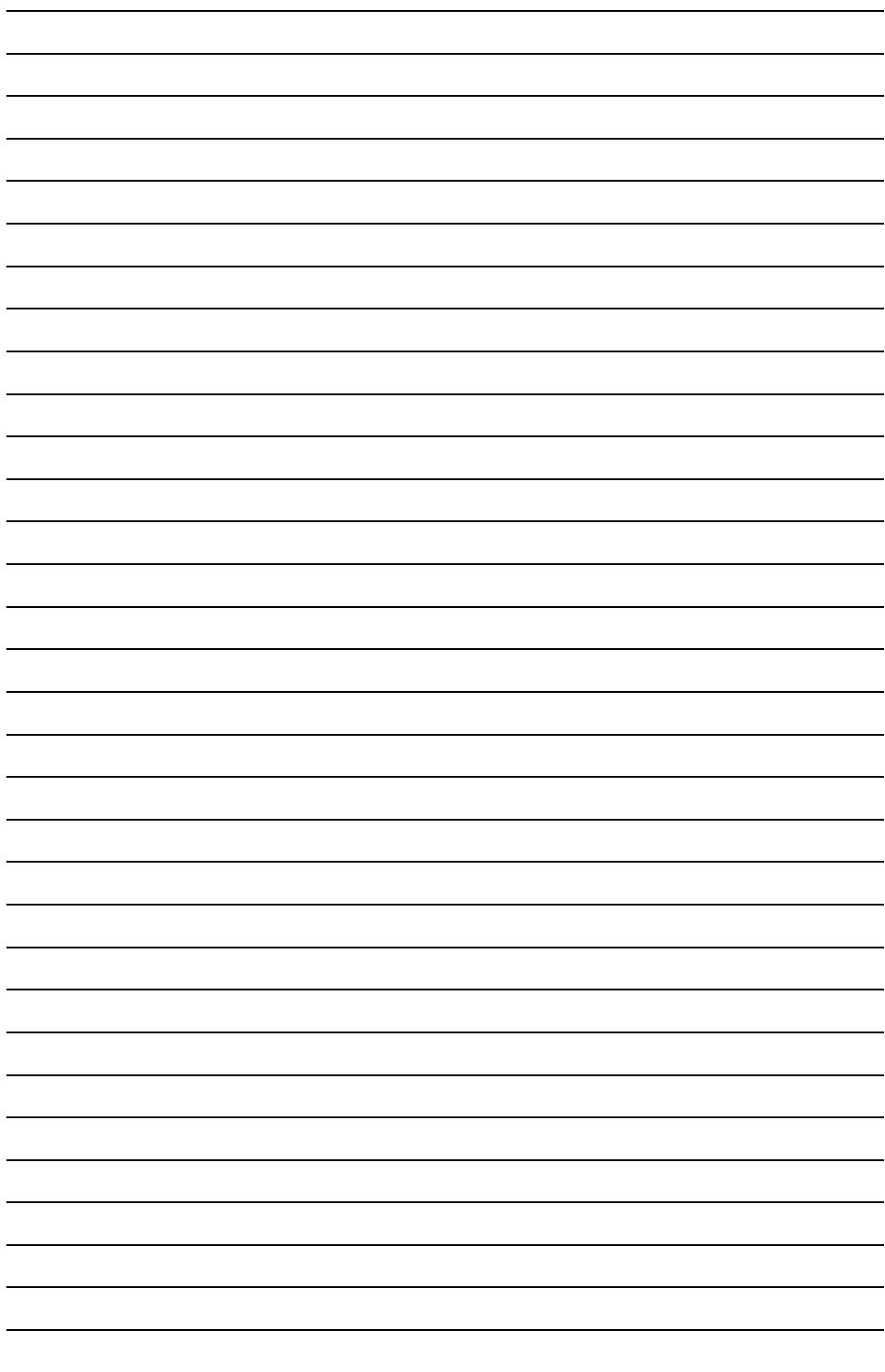
**August 26, 2016, after that date certain charges apply.**

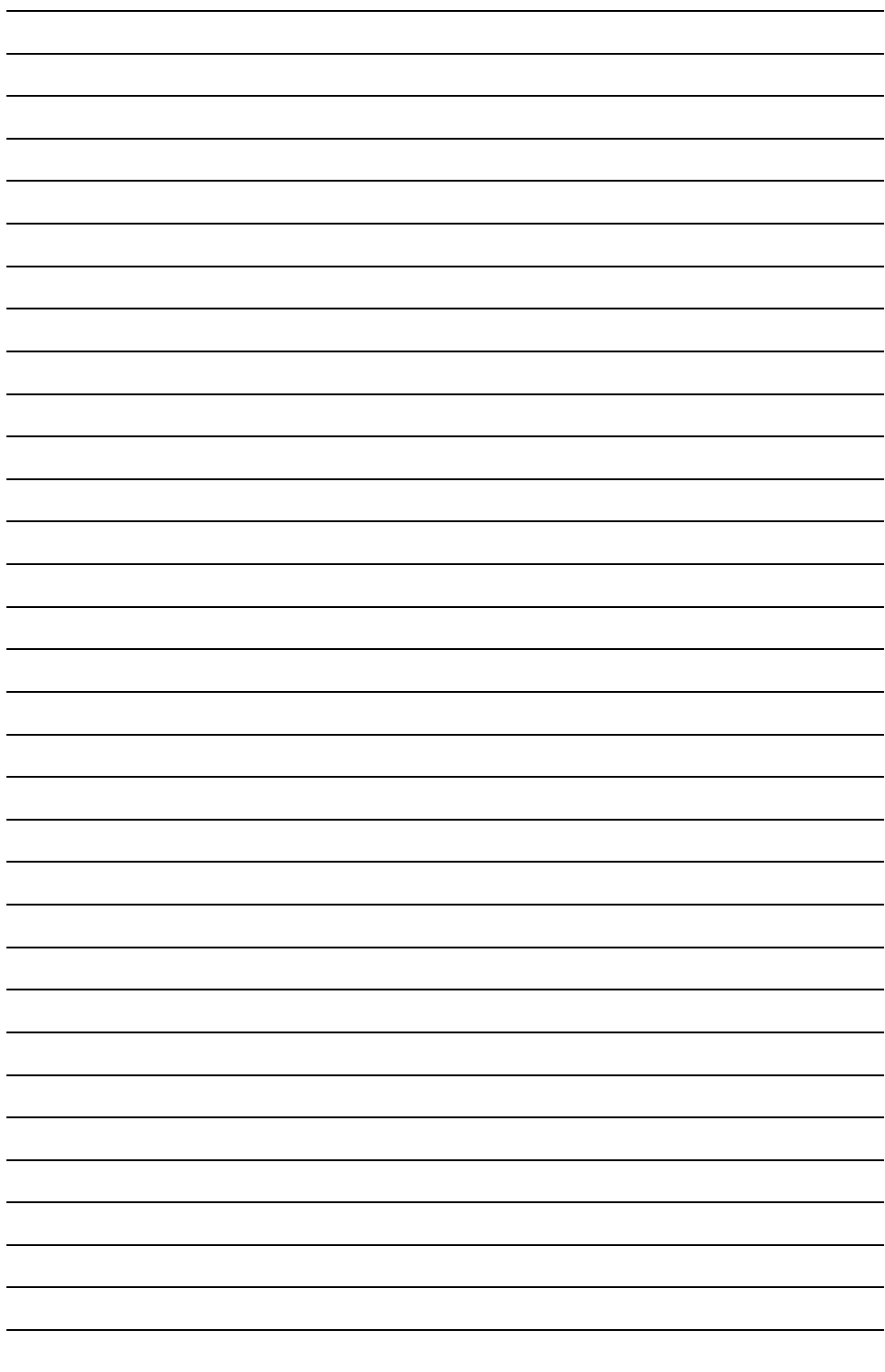
CST#2006766-20 UBN#601220855 Nevada  
Sellers of Travel Registration No. 2003-0279

**NOTES:**

This image shows a single page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page, leaving small margins at the top and bottom. There are no vertical margin lines, text, or other markings on the page.







This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

For more information visit  
<https://gateway.gocollette.com/link/714860>

## Air Upgrades

Collette's Elite Airfare allows you to travel in ultimate comfort and convenience. Treat yourself to a wealth of amenities that come with a business, premium economy, or first-class ticket. Land rested, refreshed, and ready for your adventure.

## Rewards

Join Travel Loyalty by Collette (TLC) through a simple online process after booking a trip. Once you depart, receive a \$150 credit per person towards your next trip! It's our way of rewarding our loyal travelers.<sup>†</sup> Learn more at [www.gocollette.com/guided-travel#loyalty\\_program](http://www.gocollette.com/guided-travel#loyalty_program)

## You Are Protected

Travel the world, worry-free with Collette's Travel Protection Plan. If you need to cancel for any reason right up until the day prior to departure, you'll get a full refund (less the cost of the plan). Plus, you are covered on tour. If you have to stop your trip or return home early, need medical assistance or evacuation, suffer a baggage loss or delay, or are delayed on tour for 12 hours or more, you're covered. It's the kind of peace of mind you cannot put a price tag on. Learn more at [www.gocollette.com/guided-travel#no\\_worries\\_waiver](http://www.gocollette.com/guided-travel#no_worries_waiver)

## The Collette Gateway

After you make your reservation, we will email you an invitation to the Collette Gateway. This online hub allows you to track your travel experience. On your personal profile page, tell us where you've been; enjoy a countdown to your tour, see information about the destinations you'll visit, connect with fellow travelers, check out popular travel tips and sign up for Travel Loyalty by Collette (TLC). The Gateway makes your travel experience easy and fun. Learn more at [gateway.gocollette.com](http://gateway.gocollette.com)

<sup>†</sup> Full credit is valid for travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months and the entire credit expires after 24 months.

# SPECIAL TRAVEL PRESENTATION

**THURSDAY, APRIL 28, 2016**

TIME 6:00 PM

Albany-Colonie Regional Chamber

5 Computer Dr. South

Albany, NY 12205-1608

**RSVP to (518) 431-1436**



Plaza Travel Center  
3 School St  
Latham, New York, 12110-2920





If paying by credit card, please complete this form and return to Plaza Travel Center. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

### CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 714860

TOUR: Southern Italy & Sicily featuring Taormina,  
Alberobello and the Amalfi Coast

DEPARTURE DATE: March 2, 2017

GROUP NAME: Plaza Travel Center

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: \_\_\_\_\_  
(Please print as it appears on your Credit Card)

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_American Express \_\_\_\_\_Discover \_\_\_\_\_MasterCard \_\_\_\_\_Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!  
If using your credit card for payment, please return this Authorization Form by mail to:

**Plaza Travel Center**

Attn: Jean Gagnon

3 School St

Latham, NY 12110-2920

Or by Fax to: 518-785-3391

☐ Above credit card information has been called in to Collette.

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BOOKING NUMBER: 714860TOUR: Southern Italy & Sicily featuring Taormina,  
Alberobello and the Amalfi Coast

DEPARTURE DATE: March 2, 2017

GROUP NAME: Plaza Travel Center

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

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### Palermo

#### Visit Cefalù and a Local Farm 03/04/2017

**\$85 USD**

This afternoon, set off for the stunning seaside town of Cefalù on Sicily's northern coast. Stroll the charming medieval streets with a local guide and visit its magnificent cathedrals that showcases popular Norman architecture. Next, proceed to a family owned farm picturesquely set in the mountains. Meet the owners and discover what a typical day on a Sicilian farm is like during a private tour of the facilities where you learn about its traditional products. Later, sit back and relax as a chef prepares local specialties for you featuring the farm's own products and secret recipes. Then, sit down to a hearty dinner – Italian-style, complete with wine of course! Gratuities are included. *Duration: Approximately 6 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

### Taormina

#### A Walk in Old-World Sicily 03/06/2017

**\$35 USD**

The movies come to life before your eyes in charming Savoca, Sicily. This historic hill-top village was one of the filming locations for the classic 1972 movie "The Godfather." It is where Al Pacino's character Michael Corleone fell in love with a young Sicilian girl. This remarkable village was founded in 1134 and even today, remains untouched. Your tour will take you through its quaint alleyways to the historic Bar Vitelli, where Michael asks for Apollonia's hand in marriage from her father. You will also see the church built in the 14th century where the wedding of Michael and Apollonia was filmed, the Chiesa di Santa Lucia or Chiesa di San Nicolò. Savoca is considered to be one of the most beautiful "borgos" (small villages) in Italy. This is a journey through the past is sure to give you the feeling of being in old-world Sicily and should not be missed. *Duration: Approximately 2 hours.* Please note a minimum of 10 passengers is required. Transportation is included.



RES#: 714860  
TRAVEL DATE: 3/02/2017 TERRITORY: A2

**Southern Italy & Sicily featuring Taormina,  
Alberobello and the Amalfi Coast**

**For Reservations Contact:** Jean Gagnon (518) 785-3338 email: [jean@plazatravel.net](mailto:jean@plazatravel.net)  
Plaza Travel Center, 3 School St, Latham, NY 12110-2920

A deposit of \$250 per person due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of August 26, 2016 are based upon availability. Final payment due by December 28, 2016. Please note: deposits are fully refundable up until August 26, 2016, after that date certain charges apply.

**YOUR INFORMATION:**

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

**IMPORTANT:** In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

Nickname: \_\_\_\_\_ Gender: ( ) Male ( ) Female Date of Birth: month \_\_\_\_\_ day \_\_\_\_\_ year \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ Email Address: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiration Date: (month/day/year) \_\_\_\_\_ Date of Issuance: (month/day/year) \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_ Citizenship: \_\_\_\_\_

**Should you become ill or injured, who should we contact (not traveling with you):** \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

**ROOMING WITH:** ☐ Check if address is the same as Passenger #1

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

**AIR GATEWAY:** Departure airport for this tour: \_\_\_\_\_

Air Seat Request: ( ) Aisle ( ) Window ( ) Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please reserve an upgrade to Elite Airfare for an additional rate of: ☐ Business Class \$5,190

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade we cannot guarantee the same flight schedule as the group.

Are you willing to separate from the group air schedule to accommodate your upgrade request? ( ) Yes ( ) No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

**TRAVEL PROTECTION:** ( ) Yes, I wish to purchase travel protection \$280 ( ) No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

**ON TOUR ACTIVITIES: Please choose one of the following on tour activities**

Please Choose One:

( ) Diana Mazza- Catania Tour

( ) Diana Mazza- Museo dello Sbarco

Waiver/Insurance Amount: \$ \_\_\_\_\_ Deposit Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Cardholder Name (if paying by Credit Card): \_\_\_\_\_

Cardholder Billing Address: ☐ Check if address is the same as above \_\_\_\_\_

Cardholder Phone: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ M M Y Y

**SIGNATURE REQUIRED** for acceptance of the below conditions and agreement to credit card use:

Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

**Important Conditions:** Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.



**TOUR:** Southern Italy & Sicily featuring Taormina, Alberobello and the Amalfi Coast  
**GROUP NAME:** Plaza Travel Center

**DEPARTURE DATE:** Mar 02, 2017

**BOOKING NUMBER:** 714860

## AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 **MUST** be accompanied by an adult.

**PASSENGERS NAME:** (Please submit a separate form for each passenger)

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_ Nickname: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (USD)
	Visit Cefalù and a Local Farm - <b>03/04/2017</b> <i>Gratuities are included.</i>	85.00
	A Walk in Old-World Sicily- <b>03/06/2017</b>	35.00

Send to:

Plaza Travel Center  
Attn: Jean Gagnon  
3 School St  
Latham, NY 12110-2920  
Fax: 518-785-3391